



# 2010 ANNUAL REPORT

**Creative  
Concepts  
for  
Living**



## A MESSAGE FROM THE PRESIDENT OF THE CCL BOARD OF DIRECTORS AND THE EXECUTIVE DIRECTOR

WE ARE VERY PROUD TO PRESENT THE ANNUAL REPORT  
FOR CREATIVE CONCEPTS FOR LIVING, FOR THE FISCAL  
YEAR JULY 1, 2009 THROUGH JUNE 30, 2010.

Once again we have had a very fun and exciting year at CCL. We are so privileged to see firsthand how people are changing and growing, how they are living the life they want. People we support are making plans to build their own homes; they have purchased their own vans. Allowing them for even more independence in the decisions they make.

Many more people we support have become competitively employed by CCL. We have interviewed and hired several individuals to work in our office. These new employees provide a very necessary service to CCL, while they are gaining valuable work experience and training. These employees complete shredding and light janitorial duties and they make a big difference in the daily operations of our office.

We increased our fundraising efforts this year by securing a larger venue for our *Trivia Night* and we also held an additional raffle. Some of these profits were used to purchase a state of the art medical manikin. This medical manikin will allow us to provide ongoing advanced medical training to all staff. This will allow staff to stay trained on all of the needs of the people we support, especially as medical needs change.

This year we also moved our offices to a larger space. CCL was very fortunate to have our landlord work with us to assure that the new office to meet our needs. The landlord allowed us to design the offices, while they absorbed the construction costs. In addition to our training needs, this new office will be a place for larger social activities – which is fun for everyone.

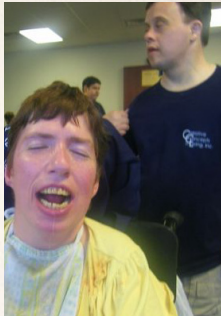
This year we had a total of 141 employees with 118 of those in the direct support position. We have 13 employees who have been with us over 10 years and 27 employees over 5 years. We want to continue our brainstorming efforts with direct support staff to help us focus on retaining employees. We are working towards changing our current *Lead* positions into a more valuable, respectful *Home Manager* position. We are hopeful that this will come to fruition in the next quarter and make a big difference in the lives of everyone.

As the new year approaches we are excited for the challenges and rewards that we will encounter. We will stay focused on always improving the quality of support and services we provide.

Thank you to everyone who has supported CCL.

Denise Millham-Quirk  
Executive Director

Stacey Whyte  
President, Board of Directors



## FISCAL YEAR JULY 1, 2009 - JUNE 30, 2010



### CCL STATS

#### INDIVIDUALS

We currently have 47 clients.

**\$4,015,531**

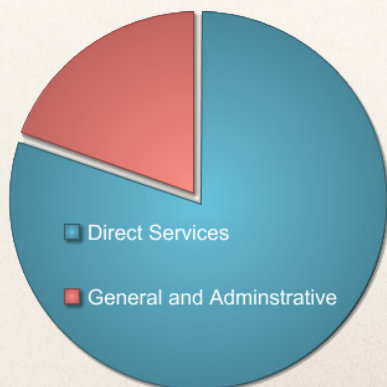
The amount used for direct services for the people we support.

**\$980,256**

The total for our general and administrative costs.

**\$4,931,884**

The total amount required to fund CCL and its clients for 2010.



#### DID YOU KNOW...

During the fiscal year we employed approximately 141 employees.

118 of those employees were in a direct support position.

We have 18 employees who have been with us over 10 years and 38 employees over 5 years.

#### BOARD OF DIRECTORS

Stacey Whyte  
Jerry Mayo  
Linda Pring  
Lynne Schlereth  
Kelly Sontheimer  
Karen Klein  
Julie Scerine  
Dee Franta

#### CCL ADMINISTRATION

Denise Millham-Quirk  
Dawn Schmitt  
Christine Ricks

## WHO WE ARE AND WHAT WE DO

Creative Concepts for Living, Inc. is a 501(c)(3) not-for-profit organization, founded in July 1995, providing individualized residential services and support to people who have disabilities.

We assist adults and teens with disabilities in developing lasting friendships, connecting to new social outlets and learning new leisure activities.

Our professional, degreed QDDPs work individually with clients to develop a person-centered plan dedicated to their personal goals and provide support and feedback on important issues.

We are dedicated to assisting people in becoming valued members of their community, through involvement and the facilitation of natural supports, regardless of the level of support needed.

We provided 24 hour residential services to 48 individuals during this fiscal year, funded through the Missouri Medicaid Waiver Program (MMWP).

We focus solely on providing residential services to individuals who receive support according to what they need, up to 24 hours a day.

Working with the family and all available medical and historical records, our administrative and managerial staff complete a person-centered plan of treatment for each individual client, and then they work to ensure that any staff coming into the home are trained specifically for the client.

## OUR MISSION

Creative Concepts for Living, Inc. is committed to assisting individuals in achieving a goal of living in the community of choice, with the necessary supports to live the life that they envision for themselves.

We are dedicated to assisting people become valued members of their community through involvement and facilitation of natural supports, regardless of the level of support needed.



CARF is an international, not-for-profit organization that accredits human services providers. Founded in 1966 as the Commission on Accreditation for Rehabilitation Facilities, the accrediting body is now known as CARF.



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